

Training Right Now

To: Ken Kosnik
Subject: Your Training Right Now Bi-Weekly Recap

This is your bi-weekly recap and education planning email from www.trainingrightnow.com.

Quote of the week: Leadership is a potent combination of strategy and character. But if you must be without one, be without the strategy. – *Norman Schwarzkopf*

Congratulations! We see that you have completed the following course(s) in the past week. These will remain in your Your Courses list for the next week. If you have not already done so, you can go to the course in your list to download or print your completion certificate.

Love Your Customers
Building the multicultural team

We see that you have the following courses in your Your Courses list that **have not been completed yet**. Please make time to complete these courses soon. If you have decided that you do not want to take the course for some reason, go to the site and delete the course from your Your Courses list.

Creating a People-Centered Organization
Ask for the order

We have **selected the following course for you** based on your selected skills categories. Your skill categories include: Customer Service, Sales, Diversity, Leadership. If you want to change this list or to add more skill categories to the list, click on this: www.trainingrightnow.com/categorySelection.do.

Your new course is: [The Power of Customer Service](#)

And, as always, you can select any of more than 1,350 business skill training courses and lessons. Just go to www.trainingrightnow.com and login. Use the category dropdowns or use the keyword search to find courses that interest you.

And, remember, your license to use the site does not allow you to share your login with others. Send other interested people to your management to obtain their own login credentials and Your Courses list.

We appreciate all feedback and questions that you might have. Send any comments to service@trainingrightnow.com.

Thank you and Learn Well!